

Inform Refer Connect

AFL-CIO Community Services

November 2011

1203 N. 6th St. St. Joseph, MO 64501 816-364-1131 www.helpmenow.org

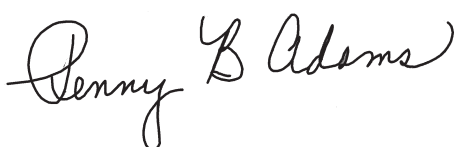
Dear Friend,

Snow-covered rooftops and sparkling lights. Tempting turkey legs and pies cooked just right. Stockings of goodies and gifts that delight – the ideal Christmas. Yet it's not the reality for so many families in our community. For them, the tragedy of job losses, medical emergencies and other obstacles transform this joyous holiday into one of sadness and dread. Christmas – and all the joys it brings – does not come to their homes. Unless it's with your help.

The Adopt-A-Family Christmas Program, a program of AFL-CIO Community Services, is once again reaching out in fellowship to area residents in hope of making the celebration of the season possible for those in our community who are struggling to make ends meet. Since 1983, more than 60,000 individuals have been able to experience the spirit of Christmas because of the kindness and generosity of people like you. Last year, 2,962 individuals received assistance through the Adopt-A-Family Christmas Program and we anticipate an even greater number this year because of the still-struggling economy.

Please make the Adopt-A-Family Christmas Program part of your holiday tradition by adopting a family in need or donating to the program. There are several ways to participate in the program, and those options are outlined on page 2 of this publication - which is a new extension of our traditional Adopt-A-Family letter and information packet. Not only can you find all of the information you need to participate in the Adopt-A-Family program, information on all of our programs – including fundraising and financial/board reports – can be found within the pages of this yearly publication. This new format makes it possible for us to share vital information with individuals, like you, who help make it all possible.

To participate in the Adopt-A-Family program this year, please call 816-364-1131, fax 816-364-2304 or make a monetary donation with the included envelope. Donations can also be made online at helpmenow.org. Is there a better way to celebrate the season of giving than by bringing joy to others?



Penny B. Adams
Director



Presidential Prose

We always knew Penny Adams was a major asset to AFL-CIO Community Services. After serving as the co-director with Larry Huston for more than 10 years, it was a natural progression for her to be named the next Director of this organization.

The past 12 months have been full of changes. In addition to Larry's retirement, the agency held its first fund drive and hosted a new fundraiser – a Texas Hold'em Poker Tournament. (See pg 6 for more information.)

As we develop these new initiatives and in the months and years to come, the board knows Penny will continue to build on the programs and policies of Community Services – and we have every faith she will make the agency's programs better with each passing year.

Becky Hughes
Board Chairperson

Adopt-A-Family Glossary of Terms:

AAF — Abbreviation for the Adopt-A-Family Christmas program; keeps staff hands from cramping when they have to type entire name.

Adoptee/Applicant — Local residents who cannot afford to buy holiday gifts for their family members due to circumstances outside of their control including job loss, illness, financial setbacks or other unforeseen events.

Adopter — Community members who provide Christmas gifts for those in the community that cannot afford to provide gifts for their family members. Adopters consist of individuals, families, businesses and other groups. (Adopter forms can be found on pg 7.)

Food Baskets — Filled with the supplies needed to feed a family for Christmas Dinner, along with some basic food staples. Food baskets can be purchased from our agency for \$65 and will be available for pick up starting December 16, 2011.

Gift Trees — Located at Wal-Mart South, both K-Mart stores, and all Walgreens and Dollar General locations throughout the city, gift trees have gift suggestion “ornaments” donors can use to buy gifts that are collected by our agency several times throughout the giving season.

Collection Boxes — Cash donation boxes located throughout the area at 60+ vendors, including service stations, retail, dining and banking institutions. Donations are collected weekly through the giving season. Donations are used to supplement the AAF program.

Gift Cards — Cards purchased with donated funds to provide those who are not selected by an adopter the opportunity to purchase gifts at a local discount store for family members. Cards are also used to purchase gifts for elderly and disabled adoptees who are not adopted publicly. Donors can purchase gift cards for adoptees through our agency by calling 364-1131.

Gift Room — A “store” located in our offices used to provide gifts for families that are not selected by adopters. Gifts are collected at sponsoring stores, through walk-in donations made by community members, and throughout the year in the AFL-CIO Community Clothes Closet.

Helpers/Elves — Volunteers who work within our agency during the holiday season by taking applications, sorting gifts for the gift room, delivering gifts to families, helping adopters select families, preparing food baskets and collecting gifts from sponsor retailers. To volunteer for the AAF program, please call 364-1131.

Santa Claus — Someone who embodies the concept of providing happiness to those around them through acts of selflessness and giving. Also has strong attraction to the color red, reindeer, chimneys, and cookies and milk. Must have twinkling eyes and rosy red cheeks.

Bet you didn't know...

Since it began in 1983, the Adopt-A-Family Christmas program has provided services to more than 60,000 St. Joseph area residents. That is equivalent to 83 percent of the City of St. Joseph's current population of approximately 76,000.

Ways to participate with Adopt-A-Family

Adoption — If you choose to adopt a family or individual through the program, you can experience the excitement of shopping for them and meeting them when you deliver their gifts. (Or we can make the deliveries for you if you'd rather have Santa take the credit.)

Monetary Donation — If your holiday time is at a premium or your funds are limited, you can opt to make a monetary donation. Your donation will be used to purchase gift cards and provide gifts for those who are not adopted by an outside adopter. Donations can be made on our website at helpmenow.org or by calling 364-1131. We accept debit and all major credit cards.

Physical Donations — Donations of food, clothing, toys and other household necessities are also accepted and placed in our gift room for applicants to shop for their families. Items can be dropped off at our offices after November 4, 2011. Gifts can also be purchased at any of our sponsoring stores, including Wal-Mart South, both K-Mart stores, and all Walgreens and Dollar General locations. Gifts purchased at the stores can be left there for our staff to collect.

AAF Dates to Remember

- Adoption applications ready for review — Nov 14
- Thanksgiving Holiday, offices closed — Nov 24 - 26
- Food Baskets ready — Dec 16
- Gift Room set-up — Dec 16 - 17
- Gift Room opens — Dec 19
- Last Day to deliver gifts to AAF offices — Dec 19
- Shopping Day for nursing home residents — Dec 21
- Conclusion of AAF program — Noon, Dec 23
- Christmas Holiday, offices closed — Dec 26 - 28
- New Years observed — Jan 2



Tree Locations

You can help AAF every time you shop. By visiting any of our retail sponsors and purchasing a gift from their gift tree, you will be helping to create inventory for our gift room.

Please visit these stores during the holiday season: Wal-Mart South, both K-Mart stores, and all Walgreens and Dollar General locations.



Our 2010 Top 10 Collection Box Sponsors

It might just be nickels and dimes, but the change collected at the more than 100 collection boxes throughout the city adds up to a Merry Christmas for the people assisted by our agency during the holiday season.

These top 10 local businesses were responsible for more than half of the total money collected during the 2010 holiday season (see right). We thank them again for all they do each year.

Kovac's, 7014 King Hill

Imperial Gas, 811 S 6th St

Casey's General Store, 2423 N Woodbine

Original Pizza & Pasta, 3702 Frederick

Culver's, 3910 N Belt

Hardee's, 911 Frederick

Waffle House, 4223 Commonwealth Ct

Break Time, 402 N Woodbine

Swiss Highland 66, 3011 N Belt

Dairy Queen, 4105 S Hwy 169

AAF FAQ's

Q What is the family selection process?

There are several steps. First, you should determine the number and type of family(ies) you are interested in — elderly, single-parent, large family, disabled — characteristics important to you. Secondly, come to or contact our office by fax, phone, website or email, and we will provide a variety of applicants who meet your criteria. Step three is selecting family(ies) and getting your choices back to us as soon as possible. Please keep in mind each family under your review will not be shown to other adopters. Your quick response makes it possible for us to get all the families adopted. Once your decision is made, we will need to know a few basic details, such as delivery information and type of assistance you're providing.

Q How much does it cost to adopt a family?

The amount spent on each family is completely up to you. The only thing we ask is each child receive one new gift. If you are buying two to three items for each member, a good estimate is \$30 to \$50 per person.

Q Do I have to buy for everyone on the list?

There are no requirements on buying for the entire family. Many times parents will indicate they do not want gifts for themselves. We do ask that all children under 18 are given at least one new gift.

Q Do I have to buy all items on the list?

Not at all. Some items on the list are included strictly to offer additional gift

ideas, such as kitchen or bathroom items, that might be needed by the family. There is no requirement to buy those.

Q What if I have questions about the family's gift list?

You can call the family directly or call our agency if you'd rather be anonymous and we will contact them. (Please be sure to talk to an adult as some do not tell their children they are being adopted.)

Q Can I meet the family I adopt?

After you have chosen your family, you are welcome to contact them directly to make arrangements. If they are willing to meet you (and most are) you can work with them on a date and time.

Q What if I can't reach my family?

Many times families do not have a phone of their own or they may lose service. If you cannot contact them through the message number on the information sheet, contact our offices at 364-1131 and we will assist you in reaching them.

Q Do I have to wrap all the gifts?

We find wrapping the gifts should be determined on a case by case basis. If the parents are planning on using the gifts as something from Santa, many times they like them unwrapped. On the other hand, it is nice when parents are surprised by gifts they might be given. Elderly recipients also like unwrapping gifts. We suggest talking to your family to help you decide.

Q Can I participate anonymously?

Yes. You can select a family, shop for them and bring the items to our office to be delivered. The families will not be told anything about anonymous adopters.

Q How do I know they aren't getting help somewhere else?

All regional organizations that sponsor a holiday program report to our agency; we have a database that tracks all adoptions. If we find a family applied with more than one agency, they have to select one program or it is determined for them. Any fraudulent actions result in immediate removal from the program.

Q What if my budget doesn't cover the family I'm interested in?

You are welcome to find someone to partner with to provide for the family, or we can do it for you. We may be able to find a separate party to provide a food basket or additional household items that are remaining.

Q Can a family be adopted in memory/honor of someone?

Absolutely. Honorary adoptions are handled in the same way as any other adoption and the family is told they were adopted in honor of the named donor. The honoree will also be sent a certificate of notification.

Q If I don't have enough time to shop for a family can I still participate?

You can shop for general items and bring them to our offices, where we will try to match them with a family or add the items to our gift room inventory. You can also make a monetary donation to help purchase gift cards and food basket items.

Q What type of items are needed for the gift room?

We get a large number of gifts for young children, but struggle with providing enough for teens from 13 to 18. Cologne, CDs, DVDs, MP3 players, hair products, purses, wallets, and tennis shoes are all good items for this age group.





Information & Referral

The core program of AFL-CIO Community Services, I&R is a 24/7/365 service that makes it possible for the agency to act as a one-stop shop for directing those who need assistance to the agencies that can provide the services they seek. Without I&R, looking for help means scanning dozens of phone numbers and contacting a maze of agencies in hopes of making the right connection. With I&R, looking for help means a single phone call.

Services can be accessed by phone, walk-ins, emails, written correspondence or through referrals by other social service agencies.

In 2010, the agency received 15,627 telephone contacts, 6,156 walk-ins and 1,604 calls from other agencies on their clients' behalf. These contacts served 24,869 individuals, including 1,345 senior citizens and 7,089 children.

More than 10,000 referrals directed clients to the appropriate programs to assist with their needs in 2010.

Lions Club Eyeglasses

This program provides adults without insurance, Medicaid or other qualifying medical coverage with free eyeglasses. The area Lions Clubs provides funding for this program, which is administered by our agency.

Community Services partnered with the Lions Club in 2005 when they had to end a partnership with Division of Family Services due to a decision by the state. Since then, Community Services has helped to administer the program free of charge because of the numerous requests our agency receives for help in acquiring eyeglasses.

Without our agency's assistance, many people in the community would have to go without eyeglasses. We believe our participation is well worth it when compared to the benefits of the recipients. For many it means finding or maintaining employment, avoiding possible safety issues and overall eye health. Since 2005, 877 individuals have been assisted in the Lions Club program, with 210 applications processed during 2010.

Make a Difference — be a volunteer

Volunteers are the most consistent element when determining the recipe for success for non-profits. Almost every program we administer at Community Services relies on volunteer support.

Each program has different needs. If you are looking for volunteer opportunities, you will hopefully find a good fit with our agency.

Clothes Closet — year-round — Sorting and displaying donated items; picking up donated items each week.

Soles for Christ — August of each year — Distribution of shoes to children; some paperwork to track donations.

Adopt-A-Family — November to December each year — Gift pick up from retail sponsors twice each week during season; gift room set up and shopping assistance; food basket as-

sembly; shopping teams for elderly and disabled individuals; delivery of gifts to elderly and disabled individuals; arrange appointments for gift room visitors; gift delivery to families.



Community Clothes Closet

The Community Clothes Closet, located in our building at 1203 N 6th St., offers reasonably priced, new and gently-used clothing and household goods to the public. The program also provides a convenient, tax-deductible means of recycling gently-used or new clothing and household goods.

In 2010, more than 1,600 individuals donated 517,775 items to the Clothes Closet, with 307,894 distributed back to the community. Of those, 5,894 were given free, and 302,000 were given to other agencies. A total of 660 adults, 15 seniors and 479 children received free clothing or household goods.

For Shoppers — Free clothing vouchers are given to clients who show need or have vouchers from partner agencies. Cli-

ents can also volunteer and earn \$6 an hour in credit to be spent towards clothing or household goods.

One of the lowest priced thrift stores in the area, the Clothes Closet adds merchandise daily, so there is always something to find every day of the week. Several times each month the Clothes Closet offers special discounts, including Senior Citizen Wednesdays, 1/2 price and bag sales.

For Donors — Donations can be made any time the Clothes Closet is open, Monday through Saturday. Pick ups are also available on Wednesday and can be scheduled by calling our offices at 364-1131. All donations are tax deductible and a receipt can be given at the time of drop-off.

Soles for Christ Shoe Program

This program provides a new pair of shoes to school-age children at the beginning of the school year. The goal of the program is to boost the child's self-esteem and enthusiasm for school. It also comes to the aid of many parents who struggle to afford new shoes along with the other costs associated with the beginning of the school year. For some families, the shoes provided by this program are the only new shoes the child ever receives. Any school-age child is eligible.

Beginning in May, churches and individuals collect new shoes. In mid-August, the shoes are distributed over a two-day period.

Established by members of Our Lady of Guadalupe Catholic Church in 2003, Soles for Christ has been partnered with our agency since its inception. It has grown into a joint effort between the agency and several churches in the St. Joseph area.

Since 2003, more than 5,500 pairs of shoes were given to area children. This year, more than 1,000 children were given shoes.



Cinderella's Closet

A recent addition to projects housed by our agency, this program provides high school and college-age females with evening gowns for milestone events such as prom, seasonal formals and military balls.

Through a partnership with St. Joseph Junior League, donated dresses are collected and re-distributed to young ladies in our community.

Cinderella's Closet is open to shoppers twice yearly before the local high school and college Fall and Spring events. Appointments can be made for other special events. Shoes, costume jewelry and other accessories are also provided when available.

Donations for the program are accepted all year and can be delivered to the agency offices at 1203 N 6th St. Dresses, shoes, purses, costume jewelry and any other accessories are accepted.

In 2010, more than 200 young ladies were given dresses during the Spring and Fall events.

Testimonials

Five years and truckin'

Barlow Truck Lines, Inc., in Faucett, Mo., has been a partner with the AFL-CIO's Adopt-A-Family program for at least five years and we plan to continue our efforts to help those in need at Christmas again in 2011. I have been active in this effort throughout this partnership and I have to say it brings me joy — from the collecting of donations to shopping for gifts to delivering them to the families we have adopted. The amount that is donated by our office employees, drivers, and even some of our brokerage agents in other states is matched by Barlow and divided among the families we adopt. We ask for information on at least four or five eligible families and always choose two or three families to help. We base our choices strictly on the circumstances that have placed these people in need of assistance. Though we have all had tough times, this program brings to light there are others having an even harder time, sometimes due to circumstances beyond their control. Helping the Adopt-A-Family program provide joy through gifts, food, and even the basic necessities that some might not otherwise have, seems like a small effort on our part each Christmas holiday season.

Sandi Bibb,

Barlow Truck Lines, Inc.

A single mother gives thanks

I and my two children needed the help because I am a single mom raising them both alone. The Adopt-A-Family Christmas program helped drastically; it gave my son and daughter a Christmas that I was worried I couldn't give them. Without it, they wouldn't have had a Christmas at all. Everyone through this program was extremely nice and I have no complaints about them at all! In my opinion, this program is amazing and I am so glad that it is out there for people that really need it. Receiving all the gifts was great through this program. I will most definitely adopt a family someday when I am able to, the number one reason being I want every parent that cannot provide Christmas to their children to be able to see the looks on their kids faces when they see the gifts and know that Santa didn't forget them — just like I got to see on my kids' faces. It's the most wonderful feeling in the world and it wouldn't have happened without this program. This program will always be very near and dear to my heart.

Missy Gillip,

St. Joseph

Fundraising and Financials for AFL-CIO

While many individuals in our community associate the AFL-CIO name strictly with the Adopt-A-Family Christmas program, there are actually six programs administered by our agency – Adopt-A-Family Christmas program, Information & Referral services, Soles for Christ shoe program, Lions Club Eyeglasses, Cinderella’s Closet and the Community Clothes Closet.

Unfortunately, the AAF program, Soles for Christ and Community Clothes Closet are the only initiatives of the six that receive monetary support outside of the funds provided each year by the United Way. In addition to volunteer hours and donations of items related to each program, the remaining support for these initiatives are covered strictly by the agency’s United Way allocation.

To offset the rising costs associated with administering these programs, AFL-CIO Community Services launched two fundraising initiatives in April of this year to find additional financial support – the 24/7/365 Fund Drive and the Texas Hold’em Poker Play-offs.

The 24/7/365 Fund Drive offers membership options for individuals in the community who want to make a monetary donation to help support agency initiatives. To participate, community members select a donation amount ranging from \$24 to \$1000. Anyone who makes a tax-deductible donation is given a Community Supporter card and thanked again in our yearly newsletter. The 2012 fund drive will begin in January. If you are interested in becoming a member, please call 364-1131 for more information.

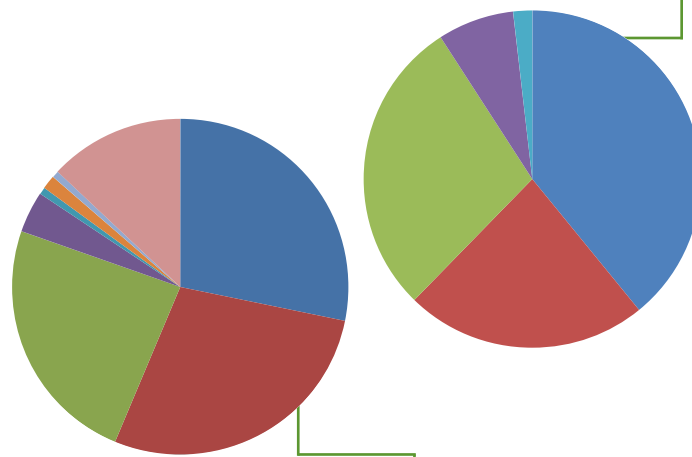


The Texas Hold’em Poker Play-offs are a six-month progressive poker tournament with a top prize of \$400 each month for the first five events. For the sixth month, the top prize doubles, awarding the winner \$800. Created to be a FUN-raiser, the poker tournament is used to find additional support from residents in the St. Joseph area. Because of state gambling laws, the tournament is free of charge, but a \$50 donation is strongly suggested. The 2012 tournament will begin in January. If you would like to play, please call 364-1311 for more information.



2010 Annual Revenue*

	%	Amount
Donations	39	\$177,868
In-Kind Contributions	24	\$105,564
United Way	29	\$129,888
Program Income	7	\$33,311
Grants, Rent & Other	1	\$8,278
TOTAL	100%	\$454,909



2010 Annual Expenses*

	%	Amount
Information & Referral	28	\$133,999
Adopt-A-Family	28	\$133,489
Clothes Closet	24	\$114,111
Soles for Christ	4	\$18,825
Lions Club	1	\$3,250
Cinderella’s Closet	1	\$6,314
Furniture Exchange	1	\$3,134
Administrative & Rental	13	\$61,629
TOTAL	100%	\$474,751

*Numbers taken from 2010 Audit. Numbers may not equal total, due to rounding.

2011 Community Supporters

Supporter

Don & Margaret Trout
 Donna Jean Boyer
 Judy Gerber
 Susan F Moore
 M Andrew & Norma K Wood
 George & Alyce DuCoing
 Carole Dunn
 Holly Rudolf
 Dave Bridenshire
 Candy & Mark Sheehan
 Janice L Supple
 DiAnne Crouse
 Fred & Diane Bricker

Larry Miljavac
 Twyla & Dale Morgan

Super Supporter

Jon & Andrea Carr
 Brett & Kylee Strough
 Ed & Gail Tyler
 Connie & Ken Newton
 George & Carmen Clinton
 Dick Sipe
 Sue Johnson
 Mr & Mrs Richard Lewin
 Connie J Smith
 D W Hughes

Carl P & Judy M Mullins
 Kay Partamian

Shining Supporter

Joe & Toni Hamera
 Bill & Judy McMurray
 Dirk Allsbury
 Denise Kiehnhoff
 Bill & Ilene Schaller
 Bob Orr
 Holsey Chapel ICM Church
 Bill Roberts
 Jean & Richard Lewin
 John & Karen Grace

C Orman Brouner
 Valerie Engelken
 Laverne & Kerry Berry and
 Rebecca Johnson

Spectacular Supporter

Sue Comley
 Tama Wagner
 Barbara Morgan
 Plumbers & Pipefitters Local
 Union #45

If you are a supporter and we excluded you from our thank yous, please let us know so we can correct our files



ADOPT-A-FAMILY CHRISTMAS PROGRAM HOW TO ADOPT A FAMILY OR INDIVIDUAL

Adopters have a variety of options. Families with children, adult individuals, senior citizens or multi-generation families are available and adopters can select as many families as they would like. Once the type of family has been determined, adopters review info sheets for several families fitting the criteria. Info sheets include clothing, shoe sizes and other items on each family member's wish list. Reviews can be done by email, fax, at our office or by mail. Families will be available for review starting **Monday, Nov. 14**. After reviewing, adopters should notify the agency which family(ies) they would like to adopt.

If adopting a family with children we ask adopters to provide at least one new gift for each child. If adopting a young child, preferably the gift would be a toy. Gifts for the parents are at the adopters' discretion. Family holiday food baskets are also available. (Please note on the application if the family requested food.) If adopting an individual or a senior citizen, we ask the adopter to provide either a gift or a food basket. Adopters determine how much more they would like to provide.

Adopters have the option of giving gifts, gift certificates and/or holiday food baskets. If gifts – adopters shop for the gifts. (Wrapping gifts is optional.) If giving gift certificates or holiday food baskets – they can be purchased from a store or through our agency. Our agency will have holiday food baskets available for pick up starting **Friday, Dec. 16 for \$65.00 each**. A food basket consists of the traditional Christmas dinner food items and other staples.

You are welcome to make contact with the family to let them know of the adoption. They should be able to provide any additional information needed. It is also good to set a time and date for delivering gifts. Adopters can also chose to remain anonymous. If adopters choose anonymity, gifts should be delivered to our agency no later than **Monday, Dec. 19**. Our staff will contact the family to make arrangements.

To help with selection, our staff will need the following information. Upon completion, please email, call, fax or mail the form to our agency. We will then send you a variety of info sheets to review.

Today's date _____ Date info needed by _____
 Send info to me by: Email Fax Mail I will come to office to review
 Name: _____
 Organization/Department: _____
 Address: _____ Box # _____
 City & Zip: _____
 Phone: Work _____ Ext _____ AM/PM Cell _____ Home _____
 Email Address _____ Fax: _____ Work or Home

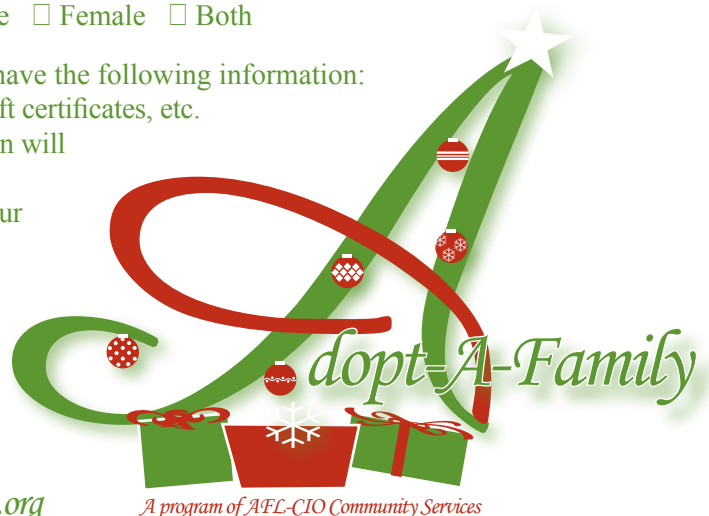
I plan to adopt a total of # _____ families.

I want to review the following types of families:

- Family with Children - # of children- _____ Ages - _____ (ex: 5-15 yrs; infant; any)
 With the following Parents - Mother Dad Both parents
- Adult Individuals - # of individuals - _____ Male Female Both Ages - _____
- Senior Citizen - # of seniors - _____ Male Female Both

Upon reviewing the info sheets and selecting a family(ies), please have the following information:

- What is being provided for the family: toys, clothing, food, gift certificates, etc.
- If supplying food, will it be purchased from our agency? When will the basket be needed?
- If supplying gift certificates, will they be purchased through our agency? What is the dollar amount?
- Will gifts be delivered to the family or agency? What is the delivery date?



AFL-CIO Community Services
1203 North Sixth St. St. Joseph, MO 64501
 Phone: 816-364-1131 Fax: 816-364-2304 helpmenow.org





AFL-CIO Community Services
 1203 N. Sixth St.
 Saint Joseph, MO 64501

Place
 stamp
 here

Printing services provided by Ward's Printing



AFL-CIO Community Services and United Way Partnership

AFL-CIO Community Services

November 2011

We would like to thank these volunteers for their continued support:

Board Members

Becky Hughes,
 LIUNA Local 579;
 Lawhon Construction
 George Clinton,
 Business Agent
 IUE/CWA Local
 86116; Johnson
 Controls
 Sue Johnson, Retired
 Jon Carr, St. Joseph
 School District
 Tim Conard, TS
 Conard Inc.
 Michael Northup,
 Northup & Co
 GE Pierce, LIUNA
 Local 579
 George Albert, IAFF
 Local 77; St. Joseph
 Fire Department
 Charles Hamm,
 UFCW Local 2;
 Sara Lee
 Scott Howell, Business
 Agent LIUNA
 Local 579
 Dick Sipe, The Staffing
 Center
 Darrick Inscho, Area

Rep. CWA Local
 6360; AT&T

Fundraising Committee

Pat Burton
 David Mejia
 Carole Dunn
 Connie Norris
 Connie Newton
 Phallin Ward
 Darren Steele
 Mike Veale

Program Support

Amber Zatterstrom
 Margie Violet
 Matthew Miller
 Alex Veale
 Erin Karlslyst
 Alma Machado
 Vince Cadena
 Joseph Taylor
 Kristina Ward
 Kami Enoch
 Jerry Schwichtenberg
 Vada Kiner
 Drew Williams
 Abe Zawislak
 Beau Bennett

Dylan Griffie
 Justin Shearman
 Conner Shockley
 Jefferson Lampe
 Paul Andrus
 Brandon Doolin
 George Sandeffer
 Jacqueline Hughes
 Vicky Seward
 Mary Potts
 Vickie Lunday
 Amy Brayton
 Vincent Schuele
 Randy White
 Lee Tidrick
 Rick Harris
 Connie Harris
 Marge Caw
 Breanna Kafer
 Sarah Oakley
 Nick Barnett
 Richard Otto
 Melanie Brelsford
 Ray Leatherwood
 Chris Hall
 Tammy Puckett
 Misty White
 Ann Garrison
 Crystal Cary
 Debi McKay

Denise Kerns
 Dolores Allen
 Ivy Nunn
 Janet Wykert
 Linda White
 Lisa Foster
 Mark Troutman
 Nancy Fitzpatrick
 Norma Harris
 Rita Peterson
 Sharon Koranda
 Dean Kerns
 Pam Partridge
 Kay Limle
 Kay Denver
 Kathleen Brammer
 J McVey
 Harold Kielhofner
 Luella Kielhofner
 Gail Smith
 Mark Struthers
 Jeff Hayes
 Joan Lang
 Frederica Nix
 Susie Brown

Joan Kiscoan
 Darlene Thomas
 Carol Evans
 Anne Bindel
 Linda Leftin
 David Nunn
 Joy Colestock
 Jon Colestock
 Andrea Sachse
 Aaron Kershner
 Brenda Williams
 Judy Barber
 Jill Miller
 Pat Jones
 Bob Koranda
 Rosemary Ellsworth
 Jayme Voss
 Shaquille Nance
 Heather Hughes
 Shelly Clark
 Teresa Rodewald
 David Johnson
 Ashley VanGrundy
 April Bolinger
 Christy Clary

Zachery Jarvis
 Brittney Jarvis
 Terry Camacho
 Terri Rader
 Angela McKinmon
 Pat Dillon
 Jan Beckwith
 Carlene Heath
 Rita Boyer
 Josh Jensen
 Donna Thompson
 Jenny Frederick
 Megan Morrison
 Sharon Miller
 Ed Burton
 Deanna Kirkpatrick
 Cindy Gibson
 Sage McCartney
 Rindy McCartney
 Shirley Bowden &
 Noyes Home kids

If you are a volunteer and we
 excluded you from our thank
 yous, please let us know so
 we can update our files

**Volunteers aren't paid, not because
 they are worthless, but because
 they are priceless. – Anonymous**